

# Another great customer testimonial

## Emailed Comment from a customer.

Hello, I just wanted to say a swift but large THANK YOU for such a swift response to our water problem this afternoon (reported and sorted within a few hours. AMAZING!). As ever your crew did you and the company proud.

We will sort out payment a.s.a.p. once we've received the bill. Thanks again and well done.

Kind regards,

Mr & Mrs W, Four Lanes





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## Testimonial from a satisfied filtration customer

Morning Steve just a quick email before i get cracking, just wanted to let you know Chris and Jack are an absolute credit to the company, smashing job, if ever looking for a recommendation then please pass my number across.

Kind regards

Andrew



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## Fantastic Testimonial From a Groundworks Customer

We received this today from a social housing customer.

“Just a note that I visited \*\*\*\*\* Gardens again today and was further impressed by the work which the two Aquasource groundworks engineers continue to carry out. Extremely tidy – cannot fault their work and also the rate at which they have completed the trenching. Excellent.

Customers I spoke to are very impressed including Mrs \*\*\*\*\* at no.\*\* who has had extensive work carried out in her garden;

looks remarkably tidy and top soil yet to be added which will be better than when started! Works up by the bungalow were complete – again extremely tidy and now working on the last trench. Very professional – please pass on my remarks.”

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## **A Big Thank You!**

We would like to thank all of our staff for their efforts in making it in to work during this extreme weather and also battling out in the blizzard to help our customers struggling without water. Their professionalism and determination is very much appreciated. We would also like to thank our customers for their patience and for diligent following of our defrosting guidance over the phone. As always if you need our help ring 01726824837.





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## **Cold Weather Advice**

### **Frozen Pipe Advice**

We have had a number of calls from customers who have lost their water during this current cold spell.

We are happy to come out and help but of course we are very busy and it may take a while for us to get to you.

In our experience the most likely place to freeze is the inlet to the pressure switch.

If this freezes the pressure switch is unable to turn the pump

on and supply water.

**Do not** pour hot water on this section as it is adjacent to the electrical switch.

We find that gently heating this area with a hairdryer will solve the issue in the majority of cases.

Of course if this does not work then call us on 01726 824837 and we will get to you as soon as we can.

Good Luck and Keep Warm.

Aquasource SW Ltd



Heat Here With  
Hairdryer

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**Aquasource** **Sponsor**  
**Charlestown Ladies Football**  
**Club Player :- Abby Trudgeon**







[Aquasource \(SW\) Ltd](#) are proud to be the kit sponsors for [Abby Trudgeon](#) who plays for [Charlestown Ladies Football Club](#).

We wish Abby and all the team all the best for rest of the current season.

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## **Bespoke Shed Built for Water Customer**



## Bespoke Shed Built for Customer

A customer came to us with a requirement for water filtration but was worried that a commercially supplied shed would not be strong enough in his very exposed location.

No problem.

Graham and Preston built a bespoke heavy duty shed that was up to anything the weather could throw at it.

If you would like any further information on the range of water filtration services, including sheds! please ring 01726 824837 and ask for Steve or Mark.

Or email [mark@aquasourceltd.co.uk](mailto:mark@aquasourceltd.co.uk)

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**Happy Christmas From  
Aquasource and an Offer**

**AQUASOURCE (SW) LTD**  
**Consultancy & Drilling Services**



A Merry Christmas and a Happy New Year from Aquasource (SW) Ltd

**Aquasource (SW) Ltd would like to wish all their customers a Merry Christmas and a Happy and Prosperous 2018.**

Please note our Office will be closed from the 22 December 2017 to 2 January 2018.

If you have a serious problem with your system during the Christmas Break and the office is closed please ring our Call Out Number

**07812983075**

## **January 2018 New Year Offer**

To thank all our regular private water system customers we would like to offer a free Debris Filter element change with every full system service carried out in January 2018.

**Please quote DEBRIS18 when booking to claim your free filter element.**

T&Cs:- Free filter element change offer is for new and existing customers having a full water system service carried out in January 2018. There is no cash alternative available.

**HAT NOT INCLUDED!**





Debris Filter Element

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**Water Samples for Farm**

# Assurance



Aquasource (SW) Ltd are offering a discount on all water sampling related to Farm Assurance schemes.

Water sampling and analysis is carried out to all relevant industry standards.

If you would like a water sample carried out please contact Aquasource (SW) Ltd on 01726 824837 or [email sampleresults@aquasourceltd.co.uk](mailto:sampleresults@aquasourceltd.co.uk) .

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# Ground Source Drilling for Tight Spots



Aquasource (SW) Ltd t/a Ground Source South West has started a Ground Source Heat Pump project on the Lizard Peninsular.

The project involves drilling up to 120m deep boreholes in the very small front gardens of social properties on an estate.

The access is very tight and we were just able to squeeze our Beretta T46 into the space available.

Tidyness and site cleanliness is paramount with all dirty water being tankered off site and the ground covered in tarpaulins and plywood to protect it from the drilling operations.

The ground is a very hard granite type rock with clay bands.

If you have a site that needs drilling for Groundsource Heat Pumps, or a water borehole, please give us a ring on 01726 824837